

Basel, 31. May 2010

Dear Researcher

For over 25 years Molecular Devices and Bucher Biotec have enjoyed an extremely successful relationship which has enabled Molecular Devices well known brands including SpectraMax[®], AquaMax[®] Threshold[®], Genepix[®] and SoftMax[®] Pro to become market leaders throughout the Swiss Life Science community.

We are pleased to announce that with effect from 1st June 2010 Bucher Biotec will transition responsibility for Molecular Devices product range to Molecular Devices own direct sales, service and support organisation which has been specifically set up to provide the high levels of satisfaction that our customers in Switzerland have become accustomed to.

Bucher Biotec and Molecular Devices have worked closely together for over 6 months to ensure we have put in place high calibre employees and seamless processes to enable your ongoing needs to be met without disruption.

Molecular Devices has recruited local sales and service representation and established convenient communication channels to allow you to contact us by your preferred means;

By telephone	• For Sales and Technical Support dial	00 49 89 960 588 15
	• For Instrument Service dial	00 800 6653 28 60
	• For purchase orders dial	00 49 89 960 588 15
By E-mail	• For Sales and purchase orders email	ukorders@moldev.com
	• For Technical Support email	techsupport.eu@moldev.com
	• For Instrument Service email	service.eu@moldev.com
By fax	• For Instrument Service fax	00 800 6653 28 40
	• For Sales and purchase orders fax	00 800 4783 55 66

During this transition phase Molecular Devices and Bucher Biotec will maintain a strong ongoing relationship. If you are in any doubt or have any questions about how to contact Molecular Devices then please do not hesitate to ask your existing contacts at Bucher Biotec and we will be happy to help you find your new contact at Molecular Devices.

Going forward we are certain that our customers will continue to receive the high levels of service and support that you are used to as well as receive the additional benefits that are available from dealing with Molecular Devices directly.

We look forward to supporting your ongoing research needs

Yours sincerely



Steve Davenport
Vice President European Operations
Molecular Devices Limited



Roland Bucher
Chief Executive Officer
Bucher Biotec AG